

Liability

Bartender Training Resources

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Question

[Can you provide links to resources for training bartenders and bar managers on alcohol awareness?](#)

Response

Several organizations provide formal training programs for bartenders and bar managers. The most recognized programs include: Techniques in Alcohol Management (TAM) (<http://www.tamusa.org>); Training for Intervention ProcedureS (TIPS) (<http://www.gettips.com>); and the National Restaurant Association Educational Foundation's BAR-CODE program (http://www.nraef.org/e_learning/elearn_main.asp). The respective Web sites provide information about each of the programs. The materials are often used for classroom training sponsored by local restaurant associations, public health groups, or liquor control boards. When taken in a classroom setting this material is often tailored to the state where the server is located.

Many states produce their own training courses and materials. These courses and materials may be mandatory for servers within their respective state. Your client should contact the state alcohol control board state to see what is available. Contact information for the individual states is available at <http://www.tb.gov/alcohol/info/faq/subpages/lcb.htm>.

One foreign source, the Hospitality Industry Education Advisory Committee (HIEAC) of British Columbia, has posted its bartender and manager training materials on-line at <http://www.hieac.com/training>. This information can provide a basis for setting up/evaluating a beverage control program.

For an overview on responsible alcohol service, the National Restaurant Association (NRA) maintains a Web page on the legal issues section of their Web site entitled, "How to Serve Alcohol Responsibly" (http://www.restaurant.org/legal/law_alcohol.cfm). The Web page provides tips on how to develop an alcohol control policy, train employees, and respond to incidents.

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